

**Interview Guide for Healthcare Providers**  
**& Staff Associated with Maternity Waiting Homes**

**Facility Name:** \_\_\_\_\_

**Official Position:** \_\_\_\_\_

**Location:** \_\_\_\_\_ National level \_\_\_\_\_ Department level (**Department Name:** \_\_\_\_\_)

**Location of Maternity Waiting Home (in relation to health clinic):** \_\_\_\_\_

**Date (mm/dd/yyyy):** \_\_\_\_\_

*(Start by providing background information on the evaluation project, then begin the interview.)*

Thank you for taking the time to meet with us today. We are interested in learning more about maternity waiting homes in [country], and how they are functioning. Please take your time and tell us as much as you can. Let me start with a few questions:

- 1) When did this maternity waiting home open? \_\_\_\_\_ (year)
- 2) Who paid for the construction MWH?
- 3) Was an advisory committee of local residents developed?
  - a. Composition of committee? male \_\_\_\_\_ female \_\_\_\_\_
- 4) How many beds does this MWH have? \_\_\_\_\_
- 5) Do you keep any records on the women who stay at the MWH?
- 6) Who usually accompanies the woman from her village?
- 7) Do you allow companions to stay with the women?
- 8) Do you allow children to stay with the women?
- 9) Can you tell me how many women stay here in an average month? \_\_\_\_\_
- 10) Do you have any idea how long the average stay is? \_\_\_\_\_ (days)
- 11) Do women pay to stay at the MWH? Yes / No / Don't know
  - a. If yes, how much? \$ \_\_\_\_\_
- 12) What supplies are provided?
- 13) Do any women stay here post-partum? Yes / No / Don't know
  - a. If yes, how long do women usually stay after delivery?
- 14) Do you keep a record of how many women stay post-partum?

- 15) Do you think the MWH affects how the community sees the health facility? Yes / No
  - a. If yes, can you give us some examples?
  - b. If no, why not?
- 16) How do you think the MWH affects relationships between providers? (*Probe: What about between traditional providers and western providers? What about between MWH providers and providers at the health center / hospital?*)
- 17) How do you think the MWH affects delays in care-seeking?
- 18) What would you say are the main challenges to sustainability for this maternity waiting home?
- 19) Can you tell us about any successful models you know about for sustainability of maternity waiting homes?
- 20) What are the criteria that are required for women to be able to use the MWH? If yes, what are these?
- 21) Can you tell us what you think about demand for beds versus how many beds you have? In other words, are you able to meet the needs around here or do you feel like you have too many or too few beds?
  - a. If the MWH is full and more women arrive, what do you do?
- 22) Can you tell us about what health education / topics are provided to women who stay at the MWHs?
  - a. Are these provided on a regular basis? Do you keep a schedule of when these are offered?
- 23) Does the MWH have any income generating activities? Yes / No / Don't know
  - a. If yes, tell us what you and/or the community are doing.
- 24) Can you tell us about how transfers and referrals are handled?
- 25) What do you think MWHs are doing really well?
- 26) What is this MWH doing well?
- 27) What factors do you think influences a mother's choice to utilize or not utilize the MWHs?
- 28) How do you think MWHs could be improved?